

# LOWELL GENERAL HOSPITAL

## 2015 Hospital Profile

Lowell, MA  
Community, High Public Payer  
Northeastern Massachusetts

Lowell General Hospital is a nonprofit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. It is among the larger acute hospitals in Massachusetts, and along with Tufts Medical Center is a part of Wellforce. Lowell General merged with Saints Medical Center in 2012; as such, utilization data from Saints Medical Center is included in Lowell General's FY13 through FY15 data. Lowell General Hospital was profitable each year from FY11 to FY15, with a total margin of 2.5% in FY15, compared to a median total margin of 5.4% in its peer cohort.

### At a Glance

#### Overview / Size

Hospital System Affiliation:	Wellforce
Change in Ownership (FY11-FY15):	Wellforce - 2014
Total Staffed Beds:	344, among the larger acute hospitals
% Occupancy:	70.4%, > cohort avg. (65%)
Special Public Funding:	CHART <sup>a</sup> , ICB <sup>b</sup>
Trauma Center Designation:	Adult: Level 3
Case Mix Index:	0.87, = cohort avg. (0.87); < statewide (1.00)

#### Financial

Inpatient NPSR per CMAD:	\$9,679
Change FY14-FY15:	0.5%
Inpatient:Outpatient Revenue in FY15:	36%:64%
Outpatient Revenue in FY15:	\$234,777,973
Change FY14-FY15:	3.4%
Total Revenue in FY15:	\$427,354,765
Total Surplus (Loss) in FY15:	\$10,697,698

#### Payer Mix

Public Payer Mix:	63.6% (HPP* Hospital)
CY15 Commercial Relative Price:	0.82
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA Harvard Pilgrim Health Care Tufts Health Plan

#### Utilization

Inpatient Discharges in FY15:	21,953
Change FY14-FY15:	0.9%
Emergency Department Visits in FY15:	99,911
Change FY14-FY15:	-0.8%
Outpatient Visits in FY15:	188,434
Change FY14-FY15:	0.7%

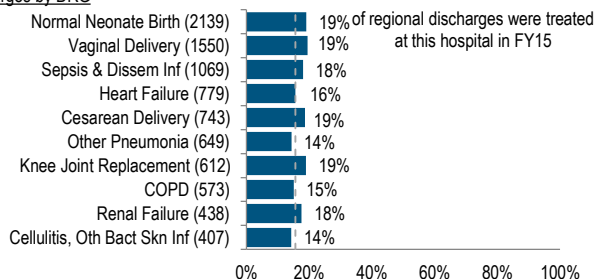
#### Quality

Readmission Rate in FY15:	15.6%
Change FY11-FY15 (percentage points):	0.8%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	2.5%

### Services

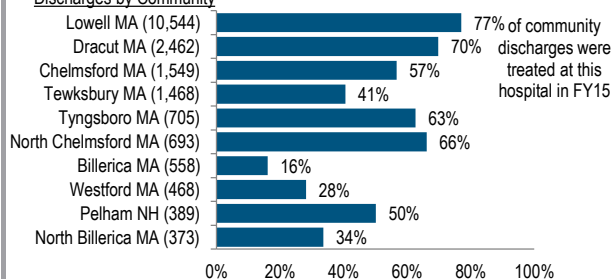
What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

#### Discharges by DRG



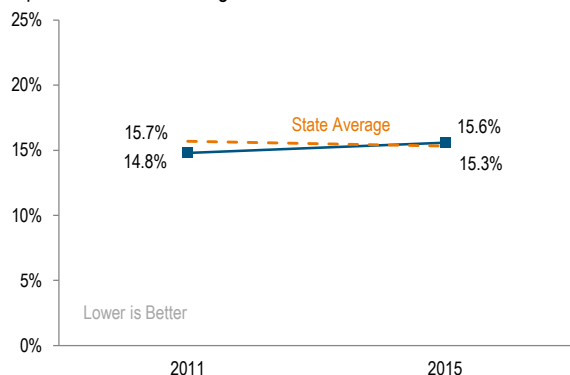
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

#### Discharges by Community

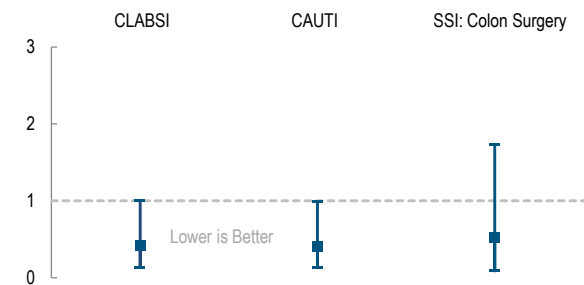


### Quality

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

## 2015 HOSPITAL PROFILE: LOWELL GENERAL HOSPITAL

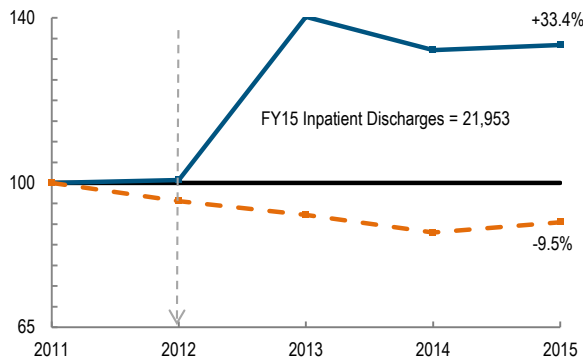
Cohort: Community, High Public Payer

Key:

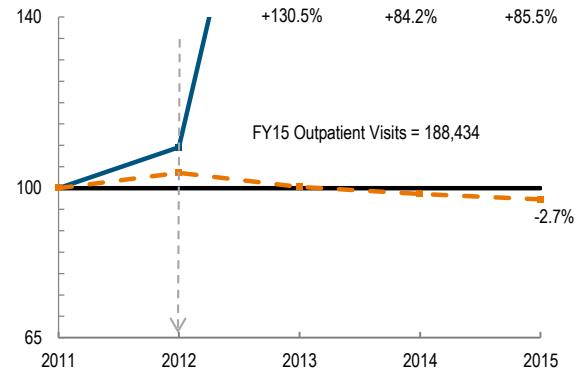


### Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

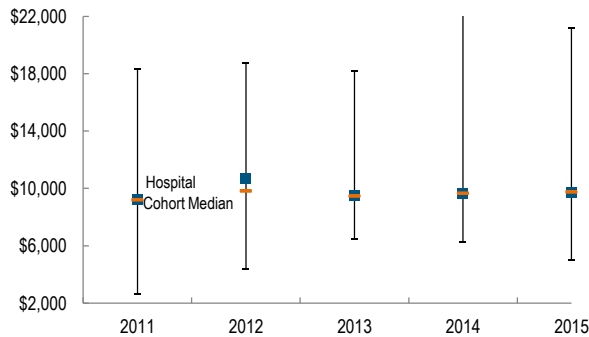


How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

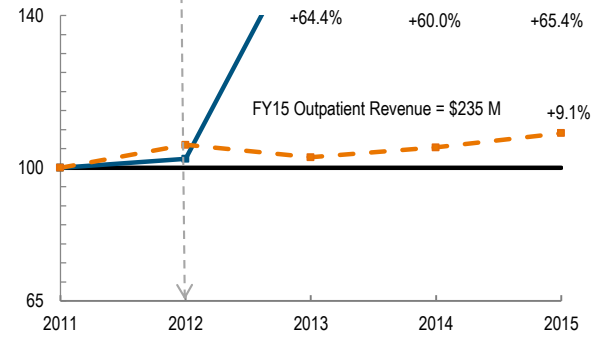


### Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



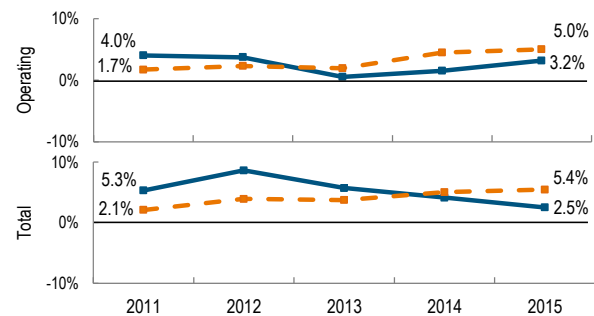
### Financial Performance

How have the hospital's total revenue and costs changed between FY11 and FY15?

#### Revenue, Cost, & Profit/Loss (in millions)

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 255	\$ 317	\$ 405	\$ 416	\$ 430
Non-Operating Revenue	\$ 3	\$ 16	\$ 22	\$ 11	\$ (3)
Total Revenue	\$ 258	\$ 333	\$ 427	\$ 427	\$ 427
Total Costs	\$ 244	\$ 304	\$ 402	\$ 409	\$ 417
Total Profit (Loss)	\$ 13.6	\$ 28.7	\$ 24.3	\$ 17.6	\$ 10.7

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>^</sup> For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

<sup>θ</sup> For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).